

Patient Requirements and Protocols (updated May 7, 2020)

<p>1. Patients are required to complete the Essential Visitor Screening Questionnaire prior to entering the clinic.</p> <ul style="list-style-type: none">• Therapist will confirm that the screening tool was completed prior to entry into the clinic.• Patients that answer YES to any of the questions in the screening tool, or that exhibit symptoms noted in the screening tool will not be permitted to receive treatment. They will be directed to self-isolate and contact Health Link 811 for further direction.
<p>2. Patients are required to wait in their car or downstairs until contacted by text/call by the therapist to enter the clinic.</p>
<p>3. Patients are required to show up to the clinic wearing a mask which remains on the entire time at the clinic.</p>
<p>4. Patients are required to practice hand hygiene (either washing with warm water and soap or using the clinic provided hand sanitizer) upon entering the clinic, prior to leaving the clinic, as well as when any other circumstances require (ie. contact with face).</p>
<p>5. If the patient requires a companion (for assistance, or accompanying a minor) to attend the session, the companion will be required to complete the screening tool, wear a mask and practice hand hygiene.</p>
<p>6. Only contactless payment types will be accepted.</p>
<p>7. Patients will not be permitted to use the clinic washroom, unless in emergency situations.</p>

